Email Continuity

Easily fulfill e-discovery and audit requests while maintaining business continuity.

Email Continuity and Archive overview

There is no question that email has become the communications hub for all organizations. As a result, it's now imperative that an organization not only archive but quickly access email in the event of legal discovery or disaster recovery. SilverSky provides a complete email continuity and archiving system that securely stores all incoming and outgoing email, while providing each user access to his/her archive through a web-based portal. Our Email Continuity solution safely stores your messages off site in our secure data center and makes it easy to fulfill e-discovery and audit requests while maintaining critical business continuity.

Email Continuity Service

Our Email Continuity and Archive solution includes an archive portal that allows end users to access their own archives. We host the archive, thus relieving hardware on the customer's network from the storage and access duties. Roles are created and assigned directly in the portal. Supervisory accounts are one role that can be set up and provide access to other employees' archives. The portal also allows for the creation of user groups for easy maintenance.

All email messages can be recovered back to the user's inbox with a single click, and all users have the ability to send and receive messages directly from the archive. The message interface is familiar and easy to use, so users will be immediately productive without the need for training.

The **SilverSky** solution

Single Web Based Interface Browser based tools mean ease-of-use for administrators, no maintenance for your IT department, and single log-in

Simple Reporting and Management Features 24/7 access allows administrators to retrieve reports and manage the system on demand

Maintain Business Continuity Satisfy your business continuity planning requirements with the ability to send and receive messages directly from within the archive portal

Customizable Data Retention Flexible message retention options allow you to set the length of time messages are kept in the archive. Email messages can be off-loaded onto other forms of media upon request

Easy Email Recovery Email message recovery speed is greatly improved through advanced search and function